

FORM A
DEPARTMENT / AGENCY PERFORMANCE ACCOMPLISHMENT
FY 2016

DEPARTMENT / AGENCY: **CALAMBA WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)		DEPARTMENT / AGENCY FY 2015 ACTUAL ACCOMPLISHMENT	DEPARTMENT / AGENCY FY 2016 TARGET	RESPONSIBLE BUREAUS / OFFICES	DEPARTMENT / AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
Major Final Outputs (MFOs) / Operation							
MFO 1: Water Facility Service Management							
2016 Budget:							
PI 1 (Quantity) access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	85.18%	87%	Engineering, Production, Commercial	87%	100%	
PI 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Production Dept.	95%	95%	
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.62 : 1	1.67 : 1	Production Dept.	2.25 : 1	135%	
MFO 2: Water Distribution Service Management							
2016 Budget:							
PI 1 (Quantity) NRW	Percentage of unbilled water to water production	27.72%	25%	Production / Engineering Dept.	27%	93%	
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.	0.5 ppm	0.5 ppm	Production Dept.	0.5 ppm	100%	
PI 3 (Timeliness) Adequacy/Reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Within 24 hrs.	Within 24 hrs.	Production / Engineering Dept.	Within 24 hrs.	100%	
STO							
2016 Budget:							

PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3	190 : 1	192 : 1	Administrative Dept.	196 : 1	103%		
PI 2 Affordability	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG	183	183	Commercial Dept.	183	100%		
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	29,333	90%	Commercial Dept.	43,414 / 39,418	110%		
P2 1	ISO 9001 : 2015 Certification		ISO - Aligned Documentation	Production Dept.	ISO - Aligned Documentation (compliant)			
GASS								
2016 Budget:								
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio	92%	93%	Finance Dept.	90%	97%	Operating Ratio-Actual Accomplishment is lower than the Target since we were able to reduce the Operating Expenses
		Operating Ratio	74%	81%		64%	127%	
		Current Ratio	13.28:1	5.90:1		11.20:1	190%	

PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, statement of income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Annual Financial Reports CY 2014	April 6, 2015 Accomplished	February 14, 2017 as per COA Circular 2015-04 dated July 16, 2015	Finance Dept.	Accomplished	100%	
		Ageing of Cash Advance	Accomplished	February 14, 2017 as per COA Circular 2015-04 dated July 16, 2015		Accomplished	100%	
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/ Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report	Financial Report	Complied with 12 reports every month	Monthly (one month lag report)	Finance Dept.	Complied	100%	
		Monthly Data Sheet	Complied with 12 reports every month	Monthly (one month lag report)		Complied	100%	
		Microbiological Report	Complied with 12 reports every month	Monthly	Production Dept.	Twelve (12) months report submitted	100%	
		Physical/ Chemical Report (CY 2015)	Complied with and submitted	One (1) report per annum (CY 2016)		One (1) report submitted	100%	
		Chlorine Residual Test Report	Complied with and submitted one report per month	Monthly (daily monitoring)		Twelve (12) months report submitted	100%	
		Approved WD Budget (CY 2016)	Complied December 9, 2015	After Boards Approval	Finance Dept.	Accomplished December 20, 2016 (Budget CY 2017)	100%	
		Annual Procurement Plan (CY 2016)	22-Jan-16	After Boards Approval	BAC	Jan. 12, 2017 (APP CY 2017)	100%	
		Annual Report (CY 2014)	27-Jan-15	Annual Report (CY 2015)	Administrative Dept.	Submitted last February 18, 2016	100%	

Prepared by:

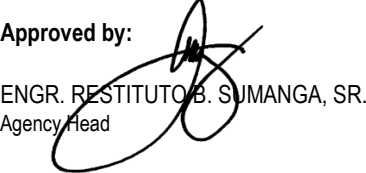
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